

Billing

What is a Telecom Access Cost Recovery fee?

The Telecom Access Cost Recovery fee helps IgLou recover costs associated with engaging with the various telephone companies and their networks used to provide various IgLou services. This includes any FCC Universal Service Fund (USF) fees, State telecommunication taxes, or other costs related to contractually engaging or interconnecting with these companies. This fee is not a tax or charge required by the government.

These fees appear as a separate line item on your bill, currently \$3.33 USD as of January 1st 2017, and may change periodically as the costs imposed on us change.

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