

High Speed Internet

How to configure static IP addresses in the 5268AC gateway

If you ordered your Internet service with static IP addressing, your modem will need to be configured to recognize your IP address space. This is normally taken care of before you received your modem but if your modem is ever reset or replaced, you will need to reenter this information.

1. You will need to obtain the static IP address range and subnet mask from IgLou. If you don't already have it, you can [contact us online](#) or call 502-966-3848 and we can email you a copy of the settings.
2. Log in to your modem using the web address and security-code password that is written on the back of the modem. The address is usually <http://192.168.1.254> but check the back of the modem to be sure.
3. Enter the router address and subnet mask into the menu as shown below. You can also check "Auto firewall open" if you would like the firewall to be disabled for your static IP addresses.

The screenshot shows the configuration interface of a 5268AC gateway. The top navigation bar includes 'Home', 'Services', 'Settings', and 'Site Map'. The 'Settings' tab is active, and the sub-tab 'Broadband' is selected. The 'Link Configuration' sub-tab is also active. A warning message states: 'Warning: Modifying the settings on this page can impact the ability of devices on your private network to access your broadband connection. Modifications may also affect broadband-enabled applications and services running on your private network.'

The configuration sections are as follows:

- Broadband Interface:** 'Choose Interface type' is set to 'Automatic Ethernet/DSL'.
- DSL:** 'DSL Line Selection' is set to 'Automatic'.
- Broadband IP Network:** 'Upstream MTU' is set to '1500'.
- Supplementary Network:** This section is highlighted with a red box. It includes:
 - 'Add Additional Network' with an 'Enable' checkbox.
 - 'Router Address' and 'Subnet Mask' input fields.
 - 'Auto Firewall Open' checkbox.

A 'Save' button is located at the bottom right of the configuration area.

High Speed Internet

- Click the "Save" button at the bottom right-hand corner of the screen.
- If you would like a device on your network to always be assigned the same private IP (i.e. 192.168.1.x) by the modem, you can configure this here. Be sure to click "Save" after making any changes:

The screenshot shows a web interface for configuring a modem. At the top, there are tabs for Home, Services, Settings, and Site Map. Below these, there are sub-tabs for System Info, Broadband, LAN, Firewall, Logs, and Diagnostics. The LAN tab is selected, and within it, the IP Address Allocation sub-tab is active. The page title is "Public-Private NAT Mappings and Device IP Allocation". The text explains that this section allows configuring the system to allocate specific IP addresses to devices running in DHCP mode, and map devices to particular static or public IP addresses, also known as NAT mappings. It also mentions that you can statically assign public IP addresses on the devices themselves, which will override settings made on this page. For each device on the private network, you can override the default DHCP server address, and manually specify a desired IP Address for the DHCP server to issue to the device, or specify an alternate pool to issue from. Additionally, for Internet public hosting of applications or servers associated with static or public IP addresses, you can map a device to a specific public fixed IP address or to the next unassigned address from the public pool. The default public IP device mapping is to the Router WAN IP address.

Device: Erin-PC

Current Address	192.168.1.70
Device Status	Not Connected
Firewall	Enabled
Address Assignment	Private from pool:192.168.1.0
WAN IP Mapping	Router WAN IP address (default)

Device: TXCDTL11EW4962

Current Address	192.168.1.71
Device Status	Connected DHCP
Firewall	Enabled
Address Assignment	Private from pool:192.168.1.0
WAN IP Mapping	Router WAN IP address (default)

Save

Unique solution ID: #1101

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