Configuring Email Software

What are IgLou's email server settings?

The settings for IgLou's mail servers depend on whether or not you are using an @iglou.com email address, or if you have your own registered domain name.

If you are using an @iglou.com email address:

Incoming protocol: **IMAP**
Incoming server: **mail.iglou.com**
Incoming port: **993** (SSL encryption, accept all certificates)
Authentication? **Yes, use full email address as username**
SPA Authentication? **No, leave SPA authentication unchecked**

Outgoing server: **mail.iglou.com**
Outgoing port: **465** (SSL encryption) or **587** (STARTTLS encryption)
Authentication? **Yes, use full email address as username**

If you are using your own domain name in your email address:

The settings are all the same as above, but **instead of using mail.iglou.com for the server names, you will use mail.YOURDOMAIN.COM**. For example, if your domain name is abccompany.com, you would use a mail server of mail.abccompany.com.

In certain configurations you may need to use a different server name. If you are unsure, please reference the original configuration guide that was emailed to you when you registered your account, or contact us online and we would be happy to give you that information.

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