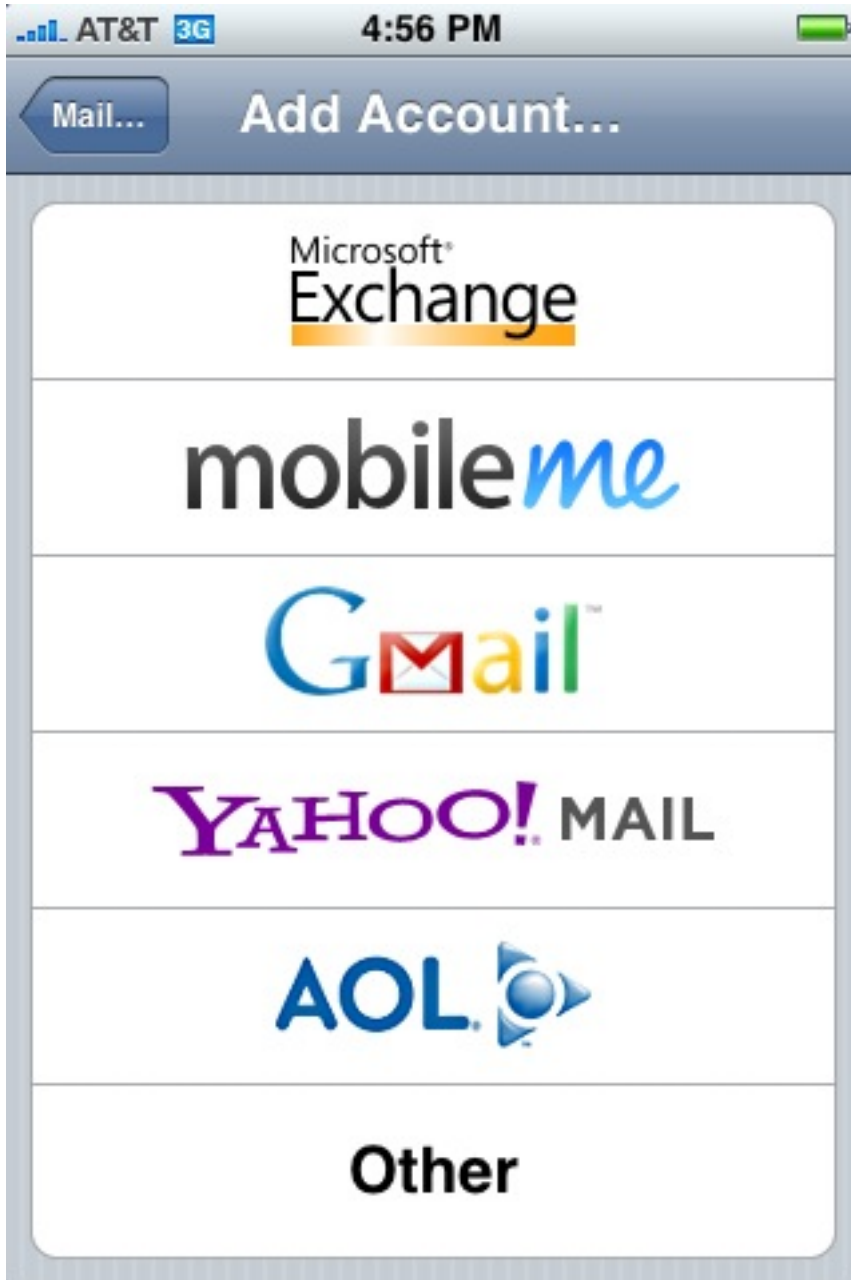


# Configuring Email Software

## Configuring iPad, iPhone 5/4/4S/3G Mail

To configure email for your iPhone 3G or iPhone running 2.0 software, follow these steps:

1. Tap Settings
2. Tap Mail, Contacts, Calendars
3. Tap Add Account
4. Tap Other
5. Tap Add Mail Account



6. Fill out your full name, your full IgLou email address (be sure to spell @iglou.com correctly) and your email password, and then tap Save.

# Configuring Email Software

Enter your account information

Cancel **New Account** Save

Name Jane Doe

Address janedoe@iglou.com

Password ●●●●●●

Description janedoe@iglou.com

Q W E R T Y U I O P

A S D F G H J K L

↑ Z X C V B N M ←

.?123 space return

7. On the next screen, make sure that:

- The IMAP tab is highlighted.
- Name is your full name.
- Address is your full @iglou.com email address

# Configuring Email Software



8. Scroll a bit further down and enter the following information for Incoming Mail Server:

- Host Name should be `imap.iglou.com`
- User Name should be your full email address.
- Password should be your IgLou email password.

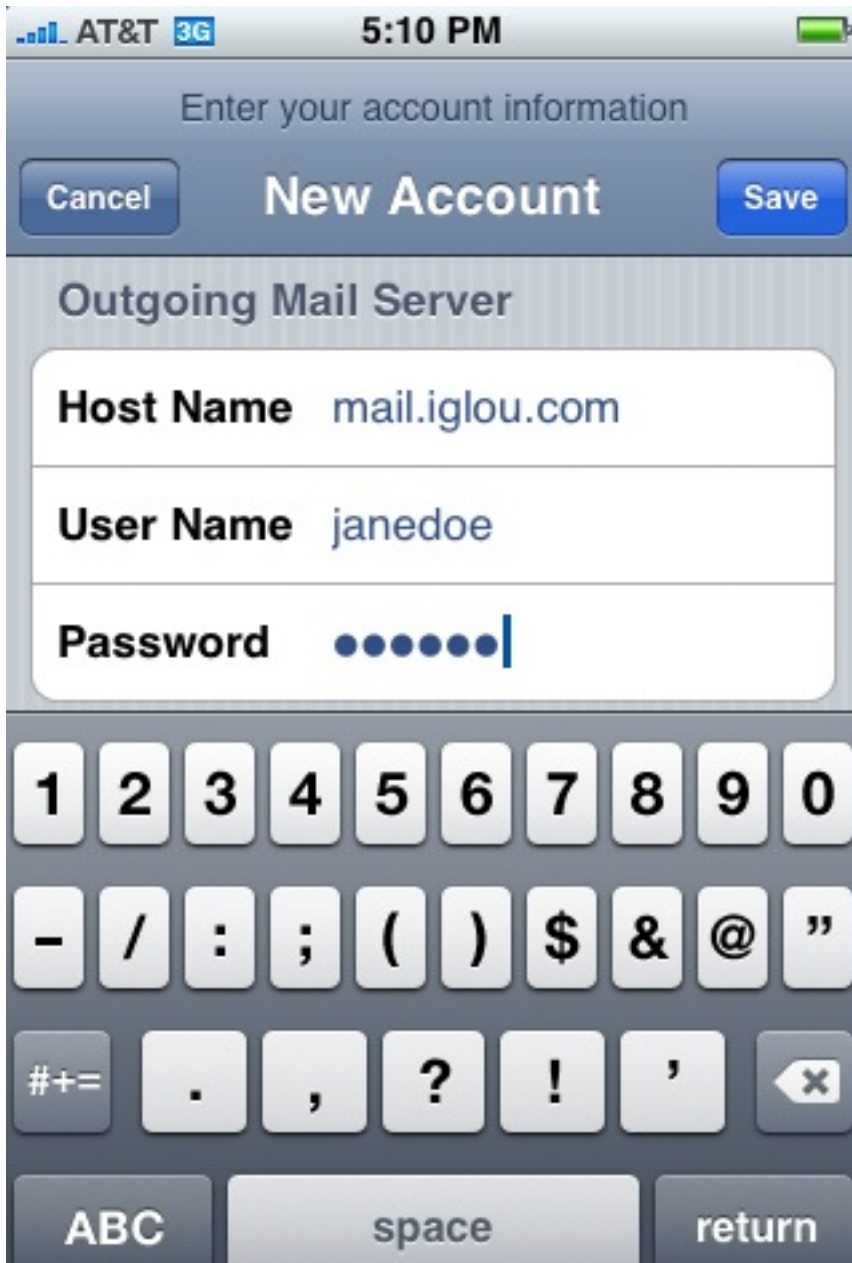
# Configuring Email Software

The screenshot shows an iPhone interface for setting up a new email account. At the top, the status bar displays 'AT&T 3G', '5:10 PM', and a battery icon. Below the status bar, the text 'Enter your account information' is centered. A navigation bar contains three buttons: 'Cancel', 'New Account', and 'Save'. The main section is titled 'Incoming Mail Server' and contains three input fields: 'Host Name' with the value 'imap.iglou.com', 'User Name' with the value 'janedoe', and 'Password' with five blue dots. A QWERTY keyboard is visible at the bottom of the screen.

9. Scroll a bit further down again and enter the following information for Outgoing Mail Server:

Host Name should be mail.iglou.com  
User Name should be your full email address.  
Password should be your IgLou email password.

# Configuring Email Software



10. Hit Save and wait for the iPhone to verify the entered information. This process may take up to two minutes.

11. If the iPhone comes up with an error saying "The certificate may not be valid", tap Continue.

12. Your iPhone email should now be functioning. Press the home button on your iPhone and try and read and send email.

13. You can verify your Advanced settings by tapping Settings > Mail, Contacts, Calendars > Your IgLou Account > Advanced:

Deleted Messages  
Remove "After one week"

Incoming Settings  
Use SSL: ON  
Authentication: Password  
IMAP Path Prefix: /  
Server Port: 993

14. You can verify your Outgoing Mail Server settings by tapping Settings > Mail, Contacts,

# Configuring Email Software

Calendars > Your IgLou Account > Outgoing Mail Server SMTP(mail.iglou.com) > Primary Mail Server (mail.iglou.com):

## Outgoing Settings

Host Name: mail.iglou.com

User Name: Your IgLou email address

Password: Your IgLou password

Use SSL: ON

Authentication: Password

Server Port: 587

Unique solution ID: #1076

Author: n/a

Last update: 2015-07-15 21:11